

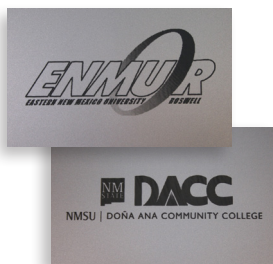
IN HOUSE SERVICES FOR YOUR OUTSIDE THE BOX NEEDS.



Customization, integration and deployment of computer systems and accessories are the sole focus of RTI since we were founded in 1998. We've worked with a multitude of organizations in varying industries across the country, so we understand the challenges that are unique to each customer and can scale a solution to fit any need—from five to 5,000 units.

As an HP Elite Partner, we are one of the leading HP Public Sector Partners and resellers and the fastest-growing HP Partner. We are strongly positioned to help HP with our professional In House Services, including:

■ **Laser engraving.** RTI can engrave logos, unique identifiers, or other information on the lid of almost any notebook PC. Laser engraving is an attractive way to personalize and identify products for your customer



■ **Hard drive imaging.** Each system's hard drive is loaded to your customer's exact specifications, so the units are ready to be used straight out of the box—saving valuable hours (and headaches).

■ **Custom hardware installation.** If your customer uses custom hardware, RTI can install it on all their new units as well. We'll update the drivers and test the configuration to ensure everything runs smoothly.

■ **Asset labeling and reporting.** Customers can easily inventory and track each of their new units. RTI will label each system with an identification tag. Asset Management information is then detailed on a report that can include bar code number (asset tag number), computer manufacturer, model number, serial number, or other custom information.

■ **Warehousing.** Is your customer tight on storage for their new units before they're ready for use? No problem. RTI will house all the units in our environmentally controlled facility until they are ready to receive them.

■ **Staged delivery.** RTI will work directly with a designated contact at your customer's organization to coordinate a smooth delivery, regardless of the size or complexity of the order. Once the units arrive at our configuration center, we verify all equipment by visual inspection, packing slip, weight and count, and notify the appropriate contacts of any order discrepancies or damages.

RTI works closely with HP's 3rd Party Options group to create HP part numbers for our services. You and your customers can minimize paperwork by providing one Purchase Order for your complete HP solution.

For more information, contact RTI today.

RTI
RIVERSIDE TECHNOLOGIES, INC.

> HARDWARE SOLUTIONS
> CUSTOMIZATION
> INTEGRATION
> DEPLOYMENT

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